

AT 1CLICK, WE PROMISE FOUR THINGS: PEOPLE, PROCESS, TECHNOLOGY, AND TRANSFORMATIONAL GROWTH. AS A PROGRESSIVE, NEW-AGE OUTSOURCER, WE ARE FLEXIBLE, AGILE AND QUICK TO RESPOND TO CLIENTS' SHIFTING NEEDS. PEOPLE ARE OUR PASSION AND OUR POWER.



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Tijuana Most Reliable
Call Center



THE COMPANY

1Click Contact Center was founded by Luis Esparza in 2017. After spending seven years as a Sr. Operations Manager and Managing Partner for two nearshore call centers, Luis took his knowledge, hard-work ethic, and experience and launched 1Click Contact Center, a state-of-the-art call center located in Zona Centro Tijuana.

Offering professional outsourcing services in Customer Service, Tech Support, Appointment Setting, Data Entry, Social Media Management, Sales, Lead Generation, and Collections. 1Click quickly has risen to the most reliable nearshore call center in Baja California.

1Click core business structure is to establish a highly-efficient, and yet cost-effective "nearshore" contact center for all of our current and future clients to benefit from.

1Click offers bilingual speaking agents with 100% English speaking capabilities who are also bi-cultural, multi-talented, well-educated, U.S. trained with the expertise in a wide array of call center business functions.



WE CREATE
SOLUTIONS TO HELP OUR
CLIENTS PREPARE
FOR THE FUTURE.

OUR SERVICES

ENGLISH SPEAKING AGENTS STARTING AT \$8.50

Inbound and Outbound Customer Phone Support, Chat Support, Ticket Support, Appointment Setting, B2B and B2C Sales, B2B and B2C Lead Generation, Tech Support, and Collections.

SPANISH SPEAKING AGENTS STARTING AT \$6.75

Inbound and Outbound Customer Phone Support, Chat Support, Ticket Support, Appointment Setting, B2B and B2C Sales and Lead Generation, Tech Support, and Collections.

BACK OFFICE SUPPORT STARTING AT \$8.75

Data Entry, Payroll Services, HR Services, Virtual Assistant and Accounting

